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In the unlikely event that the device freezes up or has other issues, you can reboot the device in one of two ways.

First, you can power cycle the device by turning the power to the device off from the circuit breaker. Wait until the power loss screen goes blank and all lights on the device are off. Turn power to the device back on to restart.

Second, you can use a small diameter pin to press the reset button located in between the status and alarm LEDs. This will power cycle the processor and reboot the device.

Please contact Frio to notify us of any issues that cause the device to freeze up.

## 5.8 CLEARING DEVICE SETTINGS

Users may reset the device to factory default settings and clear the network credentials from the device if needed. Restoring the factory default settings does not clear the network credentials. Clearing the network credentials does not reset any other device settings. To completely clear the device of all settings, the user should restore the factory default settings and then clear the network credentials.

### 5.8.1 Restore Factory Default Settings

To restore the factory default settings, select **Settings** from the **Main Menu**, then select **Advanced Settings** from the **Settings Menu**. Select **Restore Default Settings** from the **Advanced Settings Menu**. You will be asked if you want to **Reset and Reboot?** Select **Yes** to reset the device to the factory default settings.

### 5.8.2 Clear Network Credentials

To clear the Wi-Fi credentials from the device, select **Settings** from the **Main Menu**, then select **Advanced Settings** from the **Settings Menu**. Select **Network Settings** from the **Advanced Settings Menu**, then select **Clear Network Credentials**. You will be asked if you want to **Clear All Credentials?** Select **Yes** to clear the Wi-Fi credentials and restart the BlinkUp process. You will need to Blink Up the device again in order to connect to a network.

## 5.9 SCREENSAVER

The Frio S1 has a screensaver setting to limit “burn-in” and extend the lifetime of the OLED display. The screensaver will start after the delay period which can be set from the screensaver menu. To exit screensaver mode, the user either needs to wave a hand or light in front of the PHOTO sensor or press any button. There are three options for the screensaver: “Animation” which displays a moving Frio logo, “Text” which displays instructions on how to wake the device, and “Screen Off” which turns the screen completely off. For the longest screen life, Frio recommends the “Screen Off” setting.

## 5.10 OFFLINE DEVICES

To use the device offline without connecting to the internet, simply perform all setup steps except for network provisioning. Do not use the Frio App to give the device network credentials.

Frio recommends disabling networking on offline devices as this will disable the network connection alarm.

Offline devices will not have access to the Frio Cloud platform and will not be able to use any cloud features. Offline devices will not have access to any firmware updates.

## 6 FIRMWARE UPGRADES

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Firmware updates will occur automatically as long as the device is connected to the internet. Updates do not change device settings. A copy of the previous firmware version is retained on the device. If the update fails or the device is disconnected during the update, the previous firmware version will be reloaded until the device is able to retry the update at a later time. When an update occurs, the device will restart, shutting off the heating system if it is on. Once the update is complete, the device will resume normal operation. Updates typically take less than one minute to complete.

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